

SECURITY, PRIVACY AND COMPLIANCE

Rubrik understands that security is one of the top concerns for businesses, and that the confidentiality, integrity, and availability of our customers' information are vital to their business operations and therefore to our success. We use a multi-layered approach to protect information, constantly monitoring and improving our applications, systems, and processes to meet the changing demands and challenges of the cyber threat and privacy landscape.

Rubrik Multi-Cloud Data Control™ products and services are regularly and independently verified against industry-leading compliance, privacy, and security standards to help support your organization's compliance needs. And our customers rest easy knowing their information is safe, their interactions are secure, and their businesses are protected.

We leverage secure components, such as FIPS-140 certified encryption solutions, to protect customer data. Rubrik's comprehensive data management platform helps you address rigid data protection policies regarding confidential and sensitive data such as protected health information (PHI) and personally identifiable information (PII). Rubrik's encryption at-rest and in-flight capabilities help safeguard your data in support of data security and regulatory compliance.

Rubrik's products and solutions meet rigorous security, privacy, and compliance standards, including:

SOC 2 Type II



ISO 27001



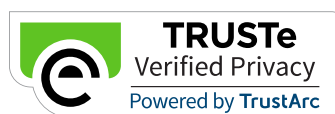
DoDIN APL



Common Criteria EAL2+



TRUSTe Privacy Certification



EU-US & Swiss-US Privacy Shield Certification



Security is a key part of our products and services, and is baked into everything we do. Our security program encompasses a number of capabilities, a few of which are:



Product security

Rubrik engineers follow secure code practices that span OWASP Top 10 security risks, common attack vectors and Rubrik security controls. Rubrik also leverages secure open-source frameworks with security controls in place to limit exposure to security risks. Rubrik also employs independent, third-party security experts to perform penetration tests prior to general availability (GA) of major product releases.



Compliance certifications

Rubrik Multi-Cloud Data Control™ products and services are regularly and independently verified against industry-leading compliance, privacy, and security standards to help support your organization's compliance needs.



Availability and business continuity

Business continuity and disaster recovery plans are reviewed annually and are periodically tested through tabletop tests, functional tests, or actual incidents. Rubrik also leverages leading providers that provide systems and services with high availability and redundancy.



Data security

All communications with Rubrik UI and APIs are encrypted via industry standard HTTPS/TLS (TLS 1.2+) over public networks. This ensures that all traffic between customer environments and Rubrik is secure during transit. Our product offerings also support AES-256 key at-rest encryption.



Network security

Our network is protected through the use of next-generation firewalls and advanced malware protection. In addition, we use best of-breed-tools for SaaS and endpoint based malware prevention.



Physical security

On-site security at our core working sites (including HQ) includes a number of features such as security guards, badging, cameras, fencing, security feeds, intrusion detection technology, and other security measures.



Vulnerability Management

Rubrik employs security tooling to continuously and dynamically scan our products and related infrastructure against common security vulnerabilities. We maintain a dedicated in-house product security team to continuously test and drive remediation of any discovered issues based on internally defined service level agreements (SLAs). The source code repositories for our platform are also scanned for security issues.



Security Incident Response

Security events are escalated to our 24/7 monitoring teams that provide operations, network engineering, and security coverage. Employees are trained on security incident reporting and response processes, including communication channels and escalation paths. In case of a Rubrik related security incident, customers should contact security@rubrik.com.

Access to customer data

Rubrik neither has access to enterprise customer data nor do we provide storage services as part of our product offering. Customer data resides in customer-owned data centers and/or cloud deployments. Rubrik's SaaS product, Polaris is built to never store customer data on the platform and only operates on the cluster metadata.

The Rubrik cluster provides a built-in tunnel utility to permit only authorized Rubrik Support and Engineering personnel to make a secure remote connection to the Rubrik cluster when enabled by the customer. The support tunnel uses a HTTPS web socket connection to permit egress traffic over port 443.

To help troubleshoot problems with Rubrik accounts or upgrade the cluster, customer administrators can allow Rubrik Support to assume the role of an agent for a specific amount of time. The ability to enable or disable this setting is controlled by the customer via their security properties. By default, this setting is disabled and can only be enabled by an account administrator (i.e., customer). Access can be granted for a set period of time, or indefinitely, and can be turned off at any time. The default inactivity timeout is 4 days. The Rubrik cluster can be configured to disable the Support Tunnel automatically after a set period of inactivity.

For inquiries on our security, please email us at security@rubrik.com

For inquiries on our compliance or to access our SOC 2 report, please email us at compliance@rubrik.com

Information on this document is subject to change without notice.



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Rubrik, the Multi-Cloud Data Control™ Company, enables enterprises to maximize value from data that is increasingly fragmented across data centers and clouds. Rubrik delivers a single, policy-driven platform for data recovery, governance, compliance, and cloud mobility. For more information, visit www.rubrik.com and follow [@rubrikinc](https://twitter.com/rubrikinc) on Twitter. © 2021 Rubrik. Rubrik is a registered trademark of Rubrik, Inc. Other marks may be trademarks of their respective owners.